

Bureau of Health Care Quality and Compliance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: NVS5460AGC	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 11/08/2010
NAME OF PROVIDER OR SUPPLIER GOLDEN SUNSHINE HOME			STREET ADDRESS, CITY, STATE, ZIP CODE 8333 JEREMIAH LODGE AVE LAS VEGAS, NV 89131		
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Y 000	<p>Initial Comments</p> <p>The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state, or local laws.</p> <p>This Statement of Deficiencies was generated as a result of an annual State Licensure survey and a complaint investigation conducted in your facility on 10/21/10 to 11/8/10. This State Licensure survey was conducted by the authority of NRS 449.150, Powers of the Health Division. The facility received the grade of D.</p> <p>The facility is licensed for 10 Residential Facility for Group beds which provide care to persons with Alzheimer's disease, Category II residents. The census at the time of the survey was seven. Seven resident files were reviewed and four employee files were reviewed. One discharged resident file was reviewed.</p> <p>Complaint #NV00026725 was substantiated. See Tag Y9999.</p> <p>The following deficiencies were identified:</p>	Y 000			
Y 072 SS=E	<p>449.196(3)(a-c) Qualifications of Caregiver-Med Training</p> <p>NAC 449.196</p> <p>3. If a caregiver assists a resident of a residential facility in the administration of any medication, including, without limitation, an over-the-counter medication or dietary supplement, the caregiver must:</p> <p>(a) Before assisting a resident in the administration of a medication, receive the</p>	Y 072			

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TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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Y 072	<p>Continued From page 1</p> <p>training required pursuant to paragraph (e) of subsection 6 of NRS 449.037, which must include at least 16 hours of training in the management of medication consisting of not less than 12 hours of classroom training and not less than 4 hours of practical training, and obtain a certificate acknowledging the completion of such training;</p> <p>(b) Receive annually at least 8 hours of training in the management of medication and provide the residential facility with satisfactory evidence of the content of the training and his or her attendance at the training;</p> <p>(c) Complete the training program developed by the administrator of the residential facility pursuant to paragraph (e) of subsection 1 of NAC 449.2742; and</p> <p>This Regulation is not met as evidenced by: Based on record review on 10/21/10, the facility failed to ensure that 1 of 4 caregivers had completed the required three hour medication management refresher training every three years (Employee #4).</p> <p>This was a repeat deficiency from the 10/20/09 State Licensure survey.</p>	Y 072			

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Y 072	Continued From page 2 Severity: 2 Scope: 2	Y 072			
Y 103 SS=E	449.200(1)(d) Personnel File - NAC 441A / Tuberculosis NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (d) The health certificates required pursuant to chapter 441A of NAC for the employee. This Regulation is not met as evidenced by: Based on record review on 10/21/10, the facility failed to ensure 2 of 4 employees complied with NAC 441A.375 regarding tuberculosis (TB) testing for the protection of all residents (Employee #2 - failed to provide evidence of a positive TB test or an annual signs and symptoms form, and #4 - failed to have evidence of a pre-employment physician and second step TB test). This was a repeat deficiency from the 10/20/09 State Licensure survey. Severity: 2 Scope: 2	Y 103			
Y 105 SS=E	449.200(1)(f) Personnel File - Background Check NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include:	Y 105			

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Y 105	Continued From page 3 (f) Evidence of compliance with NRS 449.176 to 449.185, inclusive. This Regulation is not met as evidenced by: Based on record review on 10/21/10, the facility failed to ensure 1 of 4 employees met background check requirements of NRS 449.176 to 449.188 (Employee #4 - failed to have evidence of a state or FBI background check). This was a repeat deficiency from the 10/20/09 State Licensure survey. Severity: 2 Scope: 2	Y 105			
Y 251 SS=F	449.217(2) Storage of Food-Perishable foods refrigerated NAC 449.217 2. Perishable foods must be refrigerated at a temperature of 40 degrees Fahrenheit or less. Frozen foods must be kept at a temperature of 0 degrees or less. This Regulation is not met as evidenced by: Based on observation on 2/26/09, the facility failed to ensure the refrigerator maintained a temperature of 40 degrees Fahrenheit or less. The refrigerator recorded a reading of 50 degrees Fahrenheit on 2/26/09. Severity: 2 Scope: 3	Y 251			

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Y 274	Continued From page 4	Y 274			
Y 274 SS=C	<p>449.2175(5) Service of Food - Substitutions</p> <p>NAC 449.2175</p> <p>5. Any substitution for an item on the menu must be documented and kept on file with the menu for at least 90 days after the substitution occurs. A substitution must be posted in a conspicuous place during the service of the meal.</p> <p>This Regulation is not met as evidenced by: Based on observation and interview on 10/21/10, the facility failed to ensure menu substitutions were documented and retained for at least 90 days.</p> <p>Severity: 1 Scope: 3</p>	Y 274			
Y 450 SS=E	<p>449.231(1) First Aid and CPR</p> <p>NAC 449.231</p> <p>1. Within 30 days after an administrator or caregiver of a residential facility is employed at the facility, the administrator or caregiver must be trained in first aid and cardiopulmonary resuscitation. The advanced certificate in first aid and adult cardiopulmonary resuscitation issued by the American Red Cross or an equivalent certification will be accepted as proof of that training.</p>	Y 450			

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Y 450	Continued From page 5 This Regulation is not met as evidenced by: Based on record review on 10/21/10, the facility did not ensure that 1 of 4 caregivers received first aid training within thirty days of employment (Employee #3). This was a repeat deficiency from the 10/20/09 State Licensure survey. Severity: 2 Scope: 2	Y 450			
Y 530 SS=F	449.260(1)(e) Activities for Residents NAC 449.260 (e) Provide for the residents at least 10 hours each week of scheduled activities that are suited to their interests and capacities. This Regulation is not met as evidenced by: Based on interview on 10/21/10, the facility failed to provide at least 10 hours of scheduled activities for 7 of 7 residents. Severity: 2 Scope: 3	Y 530			
Y 620 SS=D	449.2702(4)(a) Admission Policy NAC 449.2702 4. Except as otherwise provided in NAC 449.275 and 449.2754, a residential facility shall not admit or allow to remain in the facility any person who:	Y 620			

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Y 621	Continued From page 7 (1) A psychopharmacologic drug that is used for discipline or convenience and is not required to treat medical symptoms; (2) A manual method for restricting a resident's freedom of movement or his normal access to his body; or (3) A device or material or equipment which is attached to or adjacent to a resident's body that cannot be removed easily by the resident and restricts the resident's freedom of movement or his normal access to his body. Based on observation, interview and record review on 10/21/10, the facility failed to ensure 2 of 7 residents were not restrained with the use of full side bed rails (Resident #3 and #5). Severity: 2 Scope: 2	Y 621			
Y 645 SS=C	449.2704(1)-(5) Rate Agreement NAC 449.2704 The administrator of a residential facility shall, upon request, make the following information available in writing: 1. The basic rate for the services provided by the facility; 2. The schedule for payment; 3. The Services included in the basic rate; 4. The charges for optional services which are not included in the basic rate; and 5. The residential facility's policy on refunds of amounts paid but not used.	Y 645			

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Y 645	Continued From page 8 This Regulation is not met as evidenced by: Based on record review on 10/21/10, the facility failed to provide a rate agreement for 5 of 7 residents (Resident #1, #2, #5, #6 and #7). Severity: 1 Scope: 3	Y 645			
Y 680 SS=G	449.271(1) Gastrostomy Care NAC 449.271 Except as otherwise provided in NAC 449.2736, a person must not be admitted to a residential facility or permitted to remain as a resident of a residential facility if he: 1. Requires gastrostomy care. This Regulation is not met as evidenced by: Based on interview and record review on 10/21/10, the facility admitted and retained a resident who required care of a gastrostomy tube (Resident #3). Findings include: The file for Resident #3 revealed that the resident was admitted to the facility on 8/25/10 with a gastrostomy tube (g-tube). There were physician orders in the file for home health nursing services to check the g-tube site and for medications to be administered through the g-tube. Interviews with caregivers revealed a nurse from a home health agency presented to the facility three times per day to administer medications and nutrition through the resident's g-tube. The	Y 680			

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Y 680	Continued From page 9 nurse from the home health agency stated the resident was unable to take care of the g-tube independently. The owner stated she did not know that she was not supposed to admit a resident requiring gastrostomy care. Severity: 3 Scope: 1	Y 680			
Y 740 SS=D	449.272(1)(a)-(c) Indwelling Catheter NAC 449.272 1. A person who requires the use of an indwelling catheter must not be admitted to a residential facility or be permitted to remain as a resident of a residential facility unless: (a) The resident is physically and mentally capable of caring for all aspects of the condition, with or without the assistance of a caregiver. (b) Irrigation of the catheter is performed in accordance with the physician's orders by a medical professional who has been trained to provide that care. (c) The catheter is inserted and removed only in accordance with the orders of a physician by a medical professional who has been trained to insert and remove a catheter. This Regulation is not met as evidenced by: Based on interview and record review on 10/21/10, the facility admitted and retained a resident who was not mentally capable of caring for all aspects of an indwelling catheter (Resident	Y 740			

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Y 740	Continued From page 10 #3).	Y 740			
	Severity: 2 Scope: 1				
Y 743 SS=F	449.272(2) Indwelling Catheters NAC 449.272 2. The caregivers employed by a residential facility with a resident who requires the use of an indwelling catheter shall ensure that: (a) The bag and tubing of the catheter are changed by: (1) The resident, with or without the assistance of a caregiver. (2) A medical professional who has been trained to provide that care. (b) Waste from the use of the catheter is disposed of properly. (c) Privacy is afforded to the resident while care is being provided; and (d) The bag of the catheter is emptied by a caregiver who has received instruction in the handling of such waste and the signs and symptoms of urinary tract infections and dehydration. This Regulation is not met as evidenced by: Based on observation and interview on 10/21/10, the facility failed to ensure the caregivers of 1 of 1 residents (Resident #3), who had an indwelling catheter complied with NAC 449.272. Employee #1, #3 and #4 failed to have evidence of training on the signs and symptoms of urinary tract infection and dehydration.	Y 743			

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Y 743	Continued From page 11 Severity: 2 Scope: 3	Y 743			
Y 859 SS=E	449.274(5) Periodic Physical examination of a resident NAC 449.274 5. Before admission and each year after admission, or more frequently if there is a significant change in the physical condition of a resident, the facility shall obtain the results of a general physical examination of the resident by his physician. The resident must be cared for pursuant to any instructions provided by the resident's physician. This Regulation is not met as evidenced by: Based on record review on 10/21/10, the facility failed to ensure that 1 of 7 residents received an annual physical (Resident #4), and 1 of 7 residents received a physical prior to admission (Resident #6). This was a repeat deficiency from the 10/20/09 State Licensure survey. Severity: 2 Scope: 2	Y 859			
Y 883 SS=D	449.2742(7) Medication / Resident Refusal NAC 449.2742 7. If a resident refuses, or otherwise misses, and administration of medication, a physician must be	Y 883			

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Y 941	Continued From page 13 This Regulation is not met as evidenced by: Based on record review on 10/21/10, the facility failed to have the rules of the facility signed by the administrator of the facility and 5 of 7 residents (Resident #1, #2, #5, #6 and #7). Severity: 1 Scope: 3	Y 941			
Y1035 SS=F	449.2768(1)(a)(1) Dementia Training 449.2768 1. Except as otherwise provided in subsection 2, the administrator of a residential facility which provides care to persons with any form of dementia shall ensure that: (a) Each employee of the facility who has direct contact with and provides care to residents with any form of dementia, including, without limitation, dementia caused by Alzheimer's disease, successfully completes: (1) Within the first 40 hours that such an employee works at the facility after he is initially employed at the facility, at least 2 hours of training in providing care, including emergency care, to a resident with any form of dementia, including, without limitation, Alzheimer's disease, and providing support for the members of the resident's family. This Regulation is not met as evidenced by: Based on record review on 10/21/10, the facility failed to ensure 4 of 4 caregivers (Employee #1, #2, #3 and #4) received 2 hours of training within the first 40 hours of work at the facility. This was a repeat deficiency from the 10/20/09 State Licensure survey.	Y1035			

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Y1035	Continued From page 14 Severity: 2 Scope: 3	Y1035			
Y1036 SS=F	<p>449.2768(1)(a)(2) Dementia Training</p> <p>449.2768</p> <p>1. Except as otherwise provided in subsection 2, the administrator of a residential facility which provides care to persons with any form of dementia shall ensure that:</p> <p>(a) Each employee of the facility who has direct contact with and provides care to residents with any form of dementia, including, without limitation, dementia caused by Alzheimer's disease, successfully completes:</p> <p>(2) In addition to the training requirements set forth in subparagraph (1), within 3 months after such an employee is initially employed at the facility, at least 8 hours of training in providing care to a resident with any form of dementia, including, without limitation, Alzheimer's disease.</p> <p>This Regulation is not met as evidenced by: Based on record review on 10/21/10, the facility failed to ensure that a minimum of 8 hours of training related to the care of residents diagnosed with Alzheimer's was received within 90 days of hire by 4 of 4 caregivers (Employee #1, #2, #3 and #4).</p> <p>Severity: 2 Scope: 3</p>	Y1036			
Y9999	<p>Final Observations</p> <p>NRS 449.0355 Supervision of residential facility</p>	Y9999			

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Y9999	<p>Continued From page 15</p> <p>for groups. A residential facility for groups must not be operated except under the supervision of an administrator of a residential facility for groups licensed pursuant to the provisions of chapter 654 of NRS.</p> <p>Based on observation and interview on 10/21/10, the facility failed to have evidence it employed a licensed administrator.</p> <p>Severity: 2 Scope: 3</p>	Y9999			

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